

CITY OF RANCHO MIRAGE

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**ADDENDUM 2 TO
REQUEST FOR PROPOSALS
FOR
INTEGRATED MUNICIPAL ENTERPRISE RESOURCE PLANNING (ERP)
SYSTEM AND SERVICES**

**Issued:
August 30, 2013**

PURPOSE:

This Addendum (“Addendum”) is being issued to provide supplemental information and in some instances, information that may replace that which is contained in the City of Rancho Mirage Request for Proposals for Integrated Municipal Enterprise Resource Planning (ERP) System and Services, issued August 13, 2013 (“RFP”).

GENERAL INSTRUCTIONS:

This Addendum constitutes an integral part of the RFP and shall be read in conjunction with the RFP. Where inconsistent with the RFP, this Addendum shall govern. It is the responsibility of all respondents to the RFP to conform to this Addendum. Unless specifically changed herein, all other requirements, terms and conditions of the RFP remain unchanged. All respondents shall acknowledge receipt of this Addendum by signing the form that is attached hereto as Exhibit “A.” All terms capitalized herein shall have the same meaning ascribed to them in the RFP.

Subsequent to the issuance of the RFP, a prospective bidder submitted a number of questions requesting further details regarding the RFP. Included below are said questions and answers thereto, which both shall be made part of the RFP by inclusion into this Addendum.

QUESTIONS AND ANSWERS:

Question 1: Will the City accept a best of breed solution? In this specific case, would a proposal addressing the Community Development portion of this RFP be acceptable?

Answer: The City requires an integrated system that will provide Community Development, Finance and HR modules.

Question 2: Does the City have a budget for purposes of this RFP? If so, what is it?

Answer: \$400,000.

Question 3: Has the City seen any product demonstrations from vendors in the past 2 years? If so which vendors?

Answer: The City has seen webinars and/or demonstrations from Sungard, OneSolution, Accela Automation, Tyler Munis and New World Logos.net.

Question 4: Which system is currently being used to manage the Community Development functions (business licenses, permits, code compliance, and fire inspections)?

Answer: Permits Plus.

Question 5: How many concurrent users would need access to the Community Development system? How many total users will be accessing the system?

Answer: Approximately 20. Approximately 35.

Question 6: Based on the level of IT support, does the City have preference in receiving a quote for onsite and/or a hosted solution?

Answer: The City would gladly consider either option.

Question 7: Is the City interested in an electronic plan review module, the ability to red-line, comment, overlay compare, and edit electronic plans? If so, how many plan reviewers are at the City?

Answer: Yes. There are approximately three plan reviewers.

Question 8: In reference to the request for a systems that supports remote input of inspections and issuing citations, does the City have a specific type of hardware that is currently in use or that will be implemented in the future(i.e. Toughbooks, laptops, tablets)? If a tablet is the preferred form of hardware, is there a preference for type or brand?

Answer: The City is interested in utilizing ruggedized tablets but is open to all manufacturers. The City has previously used Dell and Fujitsu equipment in the field.

Question 9: Is the City interested in a Citizen Response module quoted as part of this proposal?

Answer: Yes.

Question 10: Is the City interested in scheduling inspections and obtaining inspection information via a touch tone phone with IVR?

Answer: Not at this time.

Question 11: Please provide any other systems the City would need an interface with as well as the purpose and direction of the interface.

Answer: None.

EXHIBIT "A"

**ADDENDUM 2 RECEIPT
ACKNOWLEDGEMENT FORM**

By signing this form, I hereby acknowledge receipt of the Addendum dated August 30, 2013 ("Addendum") to the City of Rancho Mirage Request for Proposals for Integrated Municipal Enterprise Resource Planning (ERP) System and Services, dated August 13, 2013 ("RFP"). I agree to include this signed instrument as part of any proposal package submitted in response to the RFP and Addendum.

By:

Title:

Date: _____, 2013